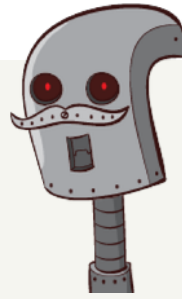


QA

Quincy



Quincy is always on top of testing. They enjoy breaking websites to make sure they meet criteria for accessibility, and they care about security and performance of the site. They look at automation because testing can take time.

Quincy has a rotator cuff injury and needs to use the keyboard exclusively for a few weeks.

GOALS

Looking at best practices for QA automation

THOUGHTS

How can I further automate my process? Is this accessibility information up-to-date?

BEHAVIORS

Quickly scans content and misses the fine detail. If it's not a bullet point, they won't read it

NEEDS

Ability to navigate websites without using a mouse

FEELINGS

Time-pressured for QA work

PAIN POINTS

Tasks that can't be automated